

HOW TO MAINTAIN FOUNTAINS:

Thank you for your purchase of a Giannini Garden Ornaments Fountain! In this care sheet you will find important information about installing and maintaining your fountain. Giannini products are made with the upmost care and best materials possible. With proper care and maintenance, your fountain will last for years and generations to come.

BASIC INFO:

- ~ Place fountains on a <u>flat</u>, solid base. Examples include: a concrete foundation, compacted gravel, or paver stones. Fountains need to be on a level surface to operate correctly.
- ~ Fountains with a large one-piece pond basin, (48" diameter and up) the basin must be placed on a soft surface like sand or gravel (not dirt). If a pond basin is to be installed on a hard surface like concrete or pavers, a 1"-2" layer of sand must be applied over the surface. The sand will help with leveling by allowing the basin to settle and be completely supported, reducing the risk of possible stress cracks due to uneven support. Sand can be grouted after installation to prevent and run-off.
- ~Fountains do not require a permanent water line as Giannini fountains come with recirculating pumps. Fountains can be filled using a hose, bucket, etc. when needed.
- ~ You need to have electrical outlet in close range to the location of the fountain. Giannini pumps have a three prong plug and the cord length is usually 12 ft long, so the outlet needs to be fairly close. Fountain pumps should only be plugged into a GFCI protected, outdoor outlet.
- ~ Water level must be full to the rim <u>AT ALL TIMES</u> (not doing so will cause the concrete to shock and crack). Giannini is not responsible for cracked items after delivery or pick up.
- ~During the winter months, protect your fountain from harsh or freezing weather by draining the fountain and covering it with a weather proof tarp, or dismantle fountain and store indoors. This will protect your fountain from cracking and/or severe damage. REMOVE WATER FROM FOUNTAIN DURING PROLONGED FREEZES. FREEZE DAMAGE WILL VOID YOUR GIANNINI WARRANTY.
- \sim Never fill a bowl with water when it is hot to the touch (doing so will shock the concrete and crack). Fill the bowl in the early morning or at night when it is cool out.
- ~ Keep the water pump clear of leaves and debris so that it does not get clogged
 - *Clean pump filter at least once a month, depending on the area the fountain is. <u>In heavily wooded areas, the pump needs</u> to be checked and cleaned more often.
- ~ If the fountain develops algae or build up, drain the water from the fountain and scrub off with a brush or soft carwash sponge. Try not to scrub too hard or vigorously. Doing so may cause the stain to come off. Rinse after algae is scrubbed off.

*To prevent algae build up, use an algae reducer solution, such as **Fountec or CrystalClear-Sparkle**, to reduce any build up. **Do not use Chlorine or any other pool chemicals!** Chlorine and most pool chemicals will damage the fountain and pump.

- ~ Hard water should be filtered before filling your fountain; you can use a hose-attached prefilter, such as the PreFresh Spa & Pool Water Fill Filter, available online or at a local swimming pool supply store. In areas with severe hard water, only distilled water should be used to fill your fountains. Filtering the water will not remove all mineral content in hard water, lime scale and white residue can still appear on your fountain, which should be removed immediately.
- ~Any white residue (white scale, lime scale, calcium buildup, or efflorescence) that builds up on the fountain should be removed immediately. This buildup is normal and unavoidable in areas with a high mineral content (hard water) in the local water supply. The best way to remove any white residue would be to gently scrub a mixture of Protec or (CrystalClear-SubLime) and water along the surface of the fountain. A mixture of 3 parts white vinegar and 1 part water will also work and removing any white residue. Failure to remove any white residue will stain and/or damage the fountain. Adding Protec or SubLime to the fountain's water will help in softening the hard water, regular use in accordance to the instructions is EXCESSIVE WEIGHT OR PRESSURE ON FOUNTAINS AND/OR STATUARY MAY CAUSE THEM TO FALL. KEEP CHILDREN AND OTHERS FROM CLIMBING, SITTING OR LEANING ON YOUR FOUNTAIN AND/OR STATUARY ITEMS. ALL GIANNINI WALL FOUNTAINS HAVE AN ATTACHMENT POINT BEHIND THE TOP HALF OF THE WALL FOUNTAIN. ALL WALL FOUNTAIN TOPS MUST BE SECURED TO WALL, FENCE, etc. FOR STABILITY. SIGNATURE MEANS FULL UNDERSTANDING AND RELEASE OF LIABILITY FOR GIANNINI GARDEN ORNAMENTS:recommended. Giannini Garden Ornament's warranty does not cover damage due to white scale, lime scale, calcium buildup, efflorescence, or freeze damage. Please thoroughly review this care sheet for more information.
- ~ Most fountains have no interlocking component parts. The component parts are held together by gravity only. Gluing or cementing the component parts together is not recommended. The parts may need to be dismantled to replace the pump, hardware, or to move the fountain to another location.

CAUTION:

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