

GIANNINI WARRANTY AND HOW TO MAINTAIN FOUNTAINS:

Thank you for your purchase of a hand crafted Giannini Garden Ornaments fountain! Please feel free to contact us directly with any installation or maintenance questions at 650-873-4493 (call & text) or info@gianninigarden.com. In this care sheet you will find important information about installing and maintaining your fountain. Giannini products are made with the upmost care and best materials possible. With proper care and maintenance, your fountain will last for years and generations to come.

BASIC INFO:

~ Place fountains on a <u>COMPLETELY LEVEL AND FLAT, SOLID BASE.</u> Examples include: a concrete pad or smooth-surface paver stones. Fountains need to be on a level surface to operate correctly.

~ For fountains with a large one-piece pond basin, (48" diameter and up) the basin must be placed on a <u>COMPLETELY</u> <u>LEVEL AND FLAT, SOLID BASE</u>, such as a concrete pad or smooth surface pavers <u>WITH ZERO SLOPE</u>. ~<u>Fountains do not require a permanent water line</u> as Giannini fountains come with recirculating pumps. Fountains can be filled using a hose, bucket, etc. when needed.

~ You need to have electrical outlet within 12' of the fountain. Fountain pumps should only be plugged into a covered GFCI outlet. ~ Water level must be full to the rim <u>AT ALL TIMES</u> (not doing so will cause the concrete to shock and crack). Giannini is not responsible for cracked items after delivery or pick up.

~During the winter months, protect your fountain from harsh or freezing weather by draining the fountain and covering it with a weather proof tarp. <u>REMOVE WATER FROM DURING PROLONGED FREEZES.</u>

 \sim <u>Never</u> fill a bowl with water when it is hot to the touch. Fill the bowl in the early morning or at night when it is cool out.

 \sim Keep the bowls and pump house clear of leaves and debris to prevent the pump from being clogged.

 \sim If the fountain develops algae or build up, drain the water from the fountain and scrub off with a brush or soft carwash sponge. Try NOT to scrub too hard or vigorously. Doing so may cause the stain to come off. Rinse after algae is scrubbed off.

*To prevent algae build up, use an algae reducer solution, such as **Fountec** to reduce any build up. <u>**Do not use Chlorine or any other**</u> pool chemicals! Chlorine and most pool chemicals will damage the fountain and pump and will void the warranty

~Hard water should be filtered before filling your fountain; you can use a hose-attached prefilter, such as the PreFresh Spa & Pool Water Fill Filter, available online or at a local swimming pool supply store. In areas with very hard water, filtering the water will not remove all mineral content in hard water. Lime scale and white residue can still appear on your fountain.

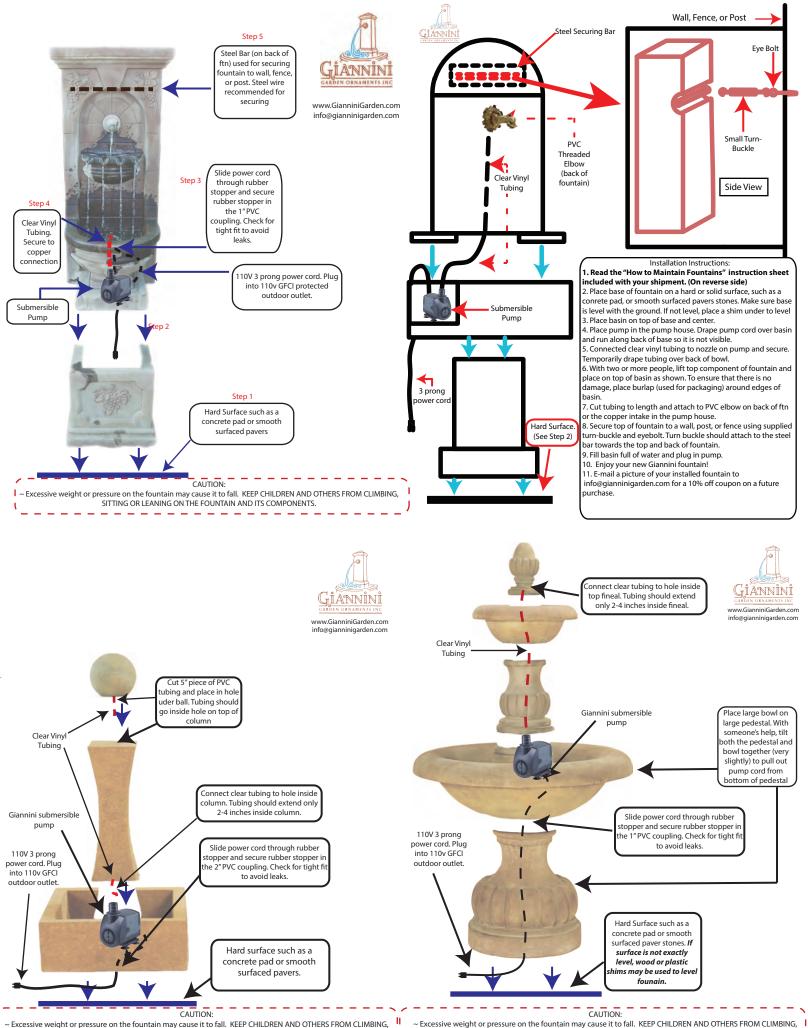
~Any white residue (white scale, lime scale, calcium buildup, or efflorescence) that builds up on the fountain should be removed <u>immediately</u>. This buildup is normal and unavoidable in areas with a high mineral content (hard water) in the local water supply. The best way to remove any white residue would be to gently scrub a mixture of **Protec** and water along the surface of the fountain. A mixture of 5 parts water and 1 part white vinegar will also work to remove any white residue. Failure to remove any white residue will stain and/or damage the fountain. Adding **Protec** regularly to the fountain's water will help in softening the hard water. <u>Giannini</u> <u>Garden's warranty does not cover damage due to white scale, lime scale, calcium buildup, efflorescence, or FREEZE</u> <u>DAMAGE</u>.

 \sim Most fountains have no interlocking component parts. The component parts are held together by gravity only. Gluing or cementing the component parts together is not recommended. The parts may need to be dismantled to replace the pump, hardware, or to move the fountain to another location.

CAUTION:

~ EXCESSIVE WEIGHT OR PRESSURE ON FOUNTAINS AND/OR STATUARY MAY CAUSE THEM TO FALL. KEEP CHILDREN AND OTHERS FROM CLIMBING, SITTING OR LEANING ON YOUR FOUNTAIN AND/OR STATUARY ITEMS. ALL GIANNINI WALL FOUNTAINS HAVE AN ATTACHMENT POINT BEHIND THE TOP HALF OF THE WALL FOUNTAIN. <u>ALL WALL FOUNTAIN TOPS MUST BE SECURED TO WALL, FENCE, etc. FOR STABILITY</u>. *Warranty:*

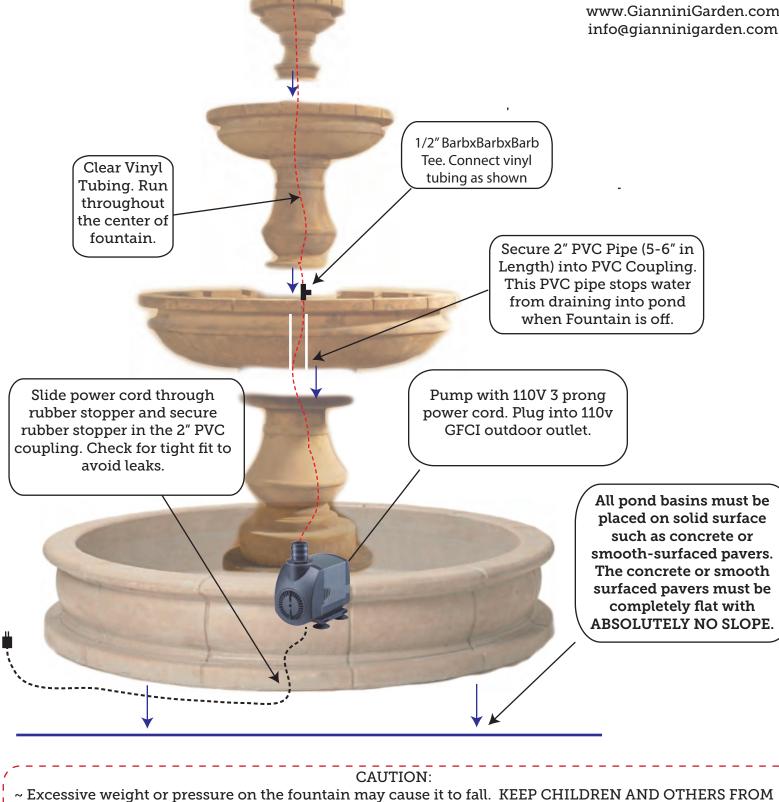
After delivery, Giannini Garden Ornaments, Inc. will not be responsible for any broken or damaged items, please thoroughly inspect all items before signing your delivery receipt/invoice. Giannini Garden inspects and tests each product before shipment, and when properly used and maintained, will provide years of satisfaction. In the unlikely event that our material or workmanship should prove defective within one year from the date of the consumer purchase, Giannini Garden will replace any concrete product manufactured, labor not included. This warranty is extended only to the original consumer purchaser and offered through the dealer from whom the item was purchased. Freight costs of replacement components are not included in any warranty. This warranty will only cover failures due to defects in materials or workmanship that occur during normal use. It does not cover damage that is a result from misuse, abuse, neglect, mishandling, misapplication, alteration, modification or damage that is attributable to acts of Nature including freeze damage. Giannini will not be held responsible for cracks due to filling hot fountains with cold water. Hairline cracks are not covered under this warranty as hairline cracks are normal for all types of concrete. *Please note: Each Giannini item is hand stained & antiqued. Due to the natural materials we use to make our products, finishes will vary slightly from piece to piece. Giannini cannot exchange or refund items because they do not exactly match a color chip or another item on display.*



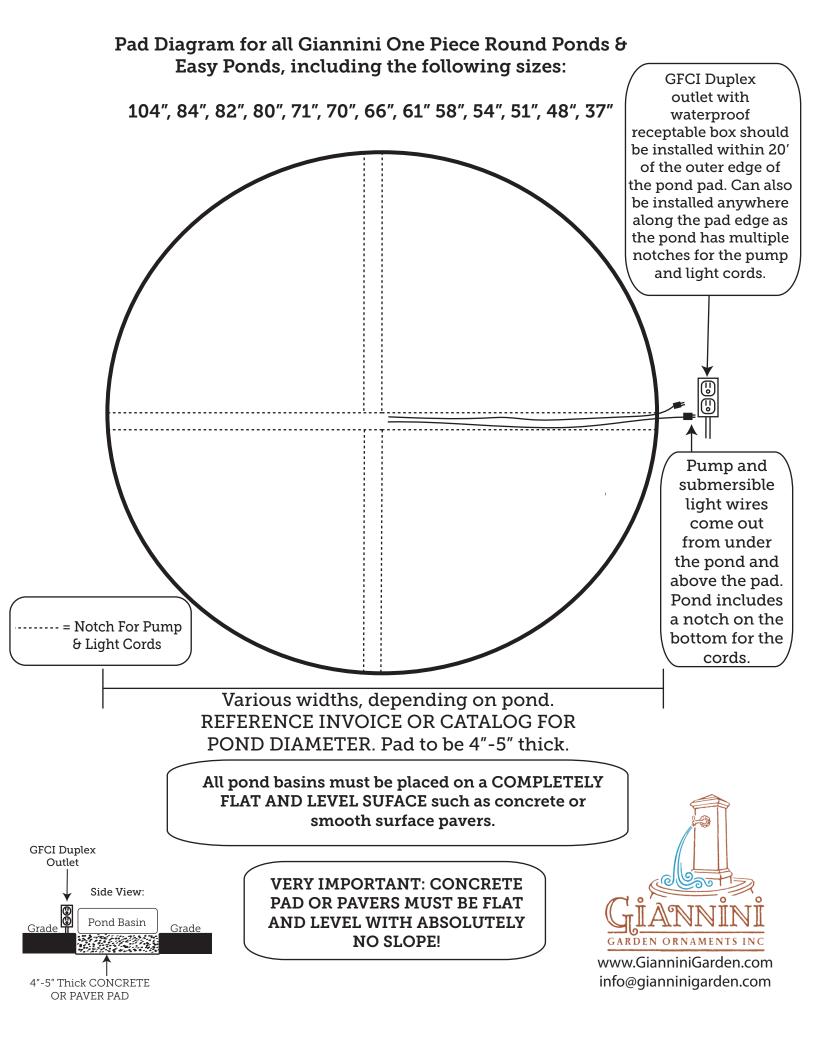
Excessive weight or pressure on the fountain may cause it to fall. KEEP CHILDREN AND OTHERS FROM CLIMBI SITTING OR LEANING ON THE FOUNTAIN AND ITS COMPONENTS. ssive weight or pressure on the fountain may cause it to fail. KEEP CHILDREN AND OTHERS FROM CLIMBII SITTING OR LEANING ON THE FOUNTAIN AND ITS COMPONENTS.



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CLIMBING, SITTING OR LEANING ON THE FOUNTAIN AND ITS COMPONENTS.



Giannini Garden Flame Collection



DANGER

IF YOU SMELL GAS: • Shut off gas to the appliance immediately

• Extinguish any open flame

• If odor continues, keep away from the appliance and immediately call your gas supplier or fire department



For outdoor use only

CARBON MONOXIDE HAZARD!

This appliance can produce carbon monoxide. Using this appliance in an enclosed space can kill you! **Never use in an enclosed space such as campers, tents, cars, or inside your home**.



Do not store or use gasoline, or other flammable vapors and liquids, in the vicinity of the fire pit or any other source of flame.

DO NOT BURN WITHOUT GLASS OR OTHER SUBSTRATE IN BURNER.



FIRE PIT OR FIRE BOWL

MUST BE INSTALLED BY A QUALIFIED TECHNICIAN WITH EXPERIENCE IN GAS AND ELECTRIC SERVICE. ALL GAS CONNECTIONS MUST BE CHECKED WITH COM-MERICAL LEAK-CHECKING EQUIPMENT.

WARNING

Key valve & propane valve MUST be shut off when not in use. Key must be removed and stored in a safe place



Children must be supervised at all times when near the fire pit or fire bowl. GLASS AND OTHER SURFACES ARE HOT DURING OPERATION AND COOL-DOWN



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• HOT! DO NOT TOUCH. SEVERE BURNS MAY RESULT

• CLOTHING IGNITION MAY RESULT

• Glass and other surfaces are hot during operation and cool-down.



Improper installation, adjustment, alteration, serivce, or maintenance can cause injury or property damage.



Do not burn solid fuels in this gas or propane appliance.



OPERATING



All vents must remain open and uncovered. Fire media such as glass and/or lava rock must not block airflow to and from vents.